With this PikeLine we mark the passing of one of the company’s founders and my grandmother Opal Pike. Over the years, Opal played a significant role in the success of Pike Electric. She helped my grandfather, Floyd Pike, start the company and served as the company’s first bookkeeper. She loved visiting the crews and often expressed her love and admiration for the people of Pike Electric. Opal was quick to point out that it is the employees who make this company a great place to work.

As I’ve reflected on my grandmother’s life and the life of Pike Electric I’ve thought a lot about endings and beginnings, about the legacies each of us leave and about the responsibilities we have to help each other and keep each other safe. My grandmother’s time has ended, but her legacy, Pike Electric, is beginning a new journey.

With the launch of the Leadership Academy, Pike Electric is beginning a journey to provide our frontline leaders - our general foreman, foreman and crew leaders - with new skills and experiences focused on helping them become better leaders. We designed the Pike Leadership Academy around three main points:

- Leadership is not easy and is more critical than ever.
- Leadership begins with the person, not the position.
- Safety and performance stand with our general foreman, foreman and crew leaders.

For one week each of our frontline leaders will travel to Corporate Headquarters in Mount Airy, NC, to learn the importance of their roles, their value to Pike, and what it means to be a Pike leader. They will be exposed to the latest thinking on leadership, tour the fleet garage, warehouse and testing facilities, learn about the high human and financial cost of accidents and the role leaders play in preventing accidents. They will develop a better understanding of the accounting and financial processes and participate in a Friday Safety Call In. Throughout the week they will learn and understand that we can’t out produce safety. (See participants on page 17.)

Speaking of safety, I want to congratulate each of you who helped to improve our safety performance. We ended 2009 with an OSHA recordable rate 39% better than our 2008 rate a lost-time accident rate that improved by 45% over the same time period. However, we must do even better this year. While our ultimate goal is zero accidents and incidents, our 2010 target is to reduce both our OSHA recordable rate and our lost-time accident rate by 25% over our 2008 numbers. The Stay Safe column in this edition of the PikeLine discusses all of our planned safety initiatives for 2010.
In 2009, we fundamentally changed our approach to safety. Eric Pike has stated that “you cannot out produce safety” and “a workplace free of accidents is attainable.” During the year, we introduced the new Safety and Work Methods Manual, launched the Daily Safety Brief, expanded the Audit Program to include immediate retraining, and implemented a Skills Assessment for new hires. As a result, we reduced our OSHA Recordable Rate (OSHA Recordable Accidents per 200,000 Work Hours) by 39% and our Lost Workday Case Rate (Lost Work Day Cases per 200,000 Work Hours) by 45%.

For 2010, the Safety Department has been tasked to develop and launch a world class, Top Quartile Safety Program. In response, the Stay Safe Program has been further expanded to include:

**STAY SAFE - Work**

The STAY SAFE at Work Program protects our employees on-the-job and includes documented safety management practices, training, and accident prevention programs. This program is proving to be a cornerstone in the safe, effective, and efficient implementation of an array of new programs across Pike.

**STAY SAFE - Home**

A recent study revealed that accidents away from work accounted for more than 70% of all deaths and more than 55% of all injuries. The STAY SAFE at Home Program will provide important information to our employees and their families about off-the-job hazards including: transportation, falls, poisonings, fire, drowning, back injuries and holiday safety.

**STAY SAFE - Health**

Helping our employees maintain good health will directly increase productivity and decrease absenteeism. Through the Stay Safe and Healthy Program, we will actively promote health and wellness programs to identify and reduce risk factors for our employees and their families.

**STAY SAFE - Community**

The STAY SAFE in our Community Program will promote safety where we live, learn, work and play by creating a culture instilled with safety, education, and a commitment to injury prevention.
Stay Safe (continued from page 3)

Our 2010 STAY SAFE at Work Plan includes our goals and objectives and focuses on employee engagement, training, and communications. While our ultimate goal is zero accidents and incidents, our current operating objectives for 2010 are:

- Reduce accidents and injuries
  - No fatalities
  - OSHA Recordable Rate of 2.5 or better (represents a 26% reduction from 2008)
  - Lost Work Day Rate of 1.0 or better (represents a 26% reduction from 2008)
- Ensure Operational Compliance
  - No OSHA violations
  - No DOT violations
- Successfully certify our Mount Airy Fleet Operations facility under the North Carolina Department of Labor STAR Program.
- Develop, conduct and follow-up on a safety perception survey for all employees.
- Implement a comprehensive safety training program.
- Promote greater participation in the health and safety program with our employees, families, communities, customers and contractors.
- Implement the Pike Enhanced Crew Safety Audit Program.

Pike is committed to a culture of excellence in safety and training that fosters the belief that no job is so urgent that we cannot take the time to work safely and protect ourselves, our co-workers and the public.

Culture

Pike’s dedication to providing a safe workplace is driven by our employees. In 2010, the EH&S Department is launching the first annual Safety Perception Survey and a new employee engagement program called VOLTAGE (Volunteer Observers Leading Together and Generating Engagement.)

The VOLTAGE Program is a committee-based approach to address safety at the work site level and provide immediate communications and feedback to the corporate office. Initially, there will be one committee established for each operations vice president, fleet, substation, engineering and corporate office. The chairs of the committees will make up the corporate committee that will meet twice per year with members of the Pike executive team.

Pike has always strived to provide a safe and healthy environment for our employees, subcontractors and the communities in which we operate. In 2010, we will continue to build on our momentum to improve the Pike’s culture of safety by implementing a near-miss reporting process, root cause analysis and investigations, and a subcontractor safety program.

Communications

The Pike Safety communications and awareness program incorporates multiple components to address diverse and complex topics effectively within the scope of the STAY SAFE - Work Program. The plan is intended to raise awareness, encourage compliance and actively engage our employees in order to contribute to a reduction of accidents and incidents. While there are several programs that overlap into the communications area (such as the Friday Call-In), priority initiatives at the core of our plan include:

- Employee Concerns Line/Email
  - Pike encourages open communication regarding health and safety matters. If any employee has any safety and health concern that he or she is not comfortable discussing with management, Pike maintains an Employee Concerns Line for employees to raise any safety and health concern confidentially.
- Annual Corporate Safety Report
  - Detailing Pike’s performance throughout the previous year and outlining our safety programs and processes
- Customer Safety Plans
  - Pike will send a customer specific safety plan to our customers outlining our safety performance and programs in 2009 and listing new safety initiatives for 2010
- Training
  - In March we launched our leadership academy which provides our foremen and crew leaders the opportunity to grow professionally and personally through a week long course. The course includes classroom and practical sessions on the following:
    - Leadership
    - Safety
    - Crew Management
    - Business Financials
    - Powerline Construction
    - Equal Employment Opportunity and Harassment
    - Use and Maintenance of Tools and Equipment

The STAR (Safety Training Awareness Review) will occur twice per year (in the fall and spring) and will be a one day course. The course provides the essentials for the regulatory and Pike required safety and health refresher training for all field employees. The STAR will ensure the trainings are conducted consistently and in a timely manner. The day will include refresher training as well as presentations from Pike executives and regulatory agencies.

Pike is committed to utilizing the Stay Safe program and accomplishing an accident rate of zero. The objective of our program is to demonstrate our commitment to, and performance in, protecting and ensuring the health and safety of our employees. This includes programs designed not only to keep employees safe at work but also focuses on their health and well-being at home and in the communities in which we live and work. The Stay Safe program will ensure all employees remain focused as well as verify each crew member is qualified, trained and motivated for the work they will perform.

In striving towards the goal of zero incidents, Pike can achieve its vision of being the energy solutions provider of choice by our customers, the employer of choice by our employees, and recognized as a leader of health and safety excellence.
A major milestone has been reached on Pike’s Harry Allen Combined Cycle Plant 500kV Switchyard project with the arrival of the switchyard’s control enclosure. At the NV Energy-owned facility located twenty-five miles north of Las Vegas, Nevada, work continues on this $14 million project originally awarded to Pike in November 2008. Pike’s scope consists of the engineering, procurement, and construction of the entire 500kV switchyard including three 500kV circuit breakers, seven 500kV switch disconnects, control enclosure, steel structures including four A-frame and four H-frame structures, and the wire and rigid bus needed to tie it all together. Pike is on schedule to complete our portion of the project in May 2010.

The general contractor for this project is Stone and Webster Construction, Inc. (a subsidiary of the Shaw Group), with whom Pike is contracted. Stone and Webster led the main portion of the project which includes two natural gas-fired turbines and one steam turbine, hence the term “combined cycle” plant. The owner of the facility, NV Energy, expects to start operating the new 484-megawatt generating facility in 2011. The main reason for the construction of this facility is to free NV Energy and its customers from the price volatility of purchasing electricity from the energy markets.

The surrounding photographs illustrate the care and skill required to set the two sections of the control enclosure, each of which is 62 feet 6 inches long and 14 feet wide with an average section weight of 69,500 pounds. Coming out of Pittsburgh, Kansas, both of these sections were delayed by a recent snowstorm in the Midwest, with one half spending over a week in Cheyenne, Wyoming. Pike’s work has proceeded without incident with other phases of the project, particularly the ground grid, subsurface conduit, as well as the majority of the steel structure. Look forward to further updates as the project proceeds forward.
Pike is currently involved with the resurgence of nuclear power in the United States as a green alternative to coal-fired and other carbon-based fuel generating stations. The story of Pike’s involvement started in early 2008 when the Westinghouse Electric Company, LLC, and Stone & Webster, Inc., subsidiary of The Shaw Group Inc., were awarded an estimated $5.4 billion contract for the design and construction of two 1,117-megawatt nuclear electric-generating units by South Carolina Electric & Gas Company (SCE&G), a subsidiary of SCANA. In September of this year, Pike became part of the team constructing this new facility when we were awarded by Stone & Webster, Inc. an almost $38 million dollar contract for the engineering, procurement, and construction of the 230kV Transmission Switchyard and Offsite Power System for the new facility.

These two new nuclear generating units are to be located at the V. C. Summer Nuclear Station near Jenkinsville, South Carolina on the Broad River. This location has a long history as a power generation facility. In 1914 SCE&G built one of their first hydroelectric plants there. In 1925 a coal-fired plant, not currently active, was built adjacent to the hydroelectric facility. In 1959 SCE&G joined three neighboring utilities to add to the site the first electricity-producing nuclear power plant in the Southeast. First generating electricity in late 1963, this small, 17-megawatt reactor was a prototype model that provided extensive research data before it was finally taken out of service in 1967.

The site continued to grow and develop when, in 1971, SCE&G partnered with the South Carolina Public Service Authority, better known as Santee Cooper, to build a new 966 megawatt nuclear plant. Completed at a cost of $1.3 billion, the plant began generating electricity in 1984. SCE&G owns 55% of this plant and is responsible for the plant operations, with Santee Cooper owning the remaining 45%. A similar arrangement will apply to the new plants.

Stone & Webster and Westinghouse are presently well into the engineering and procurement phase of the overall project, and the heavy civil work has already begun on-site. Pike’s portion of the project is broken down into five subparts. The largest subpart is the Main 230kV Switchyard consisting of sixteen bays in a breaker and a half configuration. The engineering and procurement for this part of the project is already underway out of the Charlotte engineering office. Work will begin shortly on the switchyards for Generating Units 2 and 3, each consisting of two bays. The remaining subparts of the project are four one-half mile transmission lines split between two corridors. The Main 230kV Switchyard will be tied to Generating Unit 2 via one corridor and to Generating Unit 3 via the other corridor. Pike is scheduled to begin construction activities on the Main 230kV Switchyard at the end of 2010. Parts of the project may extend into 2016.

As one of the first new nuclear facilities to be constructed in over thirty years, this overall project captures historical significance. Pike’s participation provides an opportunity to further demonstrate our capabilities in executing complex, long-term engineering, procurement, and construction type projects.
Environmentally Sensitive Fort Pickens

Fort Pickens, located on a point about six miles off Florida’s Pensacola Beach, provided an opportunity for Pike to demonstrate our ability with underground work in an environmentally sensitive area. (Read some historical facts about Fort Pickens in the callout box to the right.)

Over five years ago, Hurricane Ivan hit Pensacola Beach, destroying the road and knocking out all power supply. Lawrence Townsend, Customer Service Director, recounted the job timeline for Pike, “Gulf Power awarded Pike the bid to restore power to Fort Pickens over a year ago, but the job was postponed because sea turtles came on shore to nest. At that same time, some protected birds also chose that area for nesting.

“After about six months, we received a call to proceed with the work, actually starting the job on September 14th and completing it on October 12th.”

Using a cable plow pulled by a dozer, the Pike crew plowed in two phases, six feet deep and four miles long, in just a little more than two days. They moved on to install five splice vaults four feet deep, one regulator, three transformers, and one VFI switch.

The Pike crew consisted of Foreman James Hulon, Cable Splicer Mitch Odom, Truck Driver Nathan Miller, AGF John Adams, and General Foreman Don Myers.

Using a cable plow pulled by a dozer, the Pike crew plowed in two phases, six feet deep and four miles long, in just a little more than two days.

This six-mile stretch of Pensacola Beach moves continually with the tide. Fine quartz erosion in the Appalachian Mountains is responsible for the stunning white sand.

Historic Geronimo prison and shifting sands in wildlife preserve

Fort Pickens Historical Facts

- Fort Pickens was the largest of a group of forts designed to protect the Pensacola Bay, for coastal defense, constructed between 1829 and 1834.
- Fort Pickens was named for a Revolutionary War hero, and it remained in Union hands for the duration of the Civil War. Its brick walls were obsolete by 1865. As a military installation, the fort was closed in 1947.
- Geronimo arrived at Fort Pickens on October 25, 1886, with 14 of his warriors.
- Originally, Geronimo was supposed to be incarcerated at Fort Marion, in St. Augustine, but business leaders in Pensacola petitioned the government to send him to Fort Pickens, claiming that he would be better guarded there.
- In reality, Geronimo’s presence spurred tourism, thus becoming a boon to the local economy in those days. One day alone he had over 459 visitors, usually averaging 20 per day while incarcerated there.
- The sugar white beaches of Gulf Islands National Seashore are composed of fine quartz eroded from granite in the Appalachian Mountains. The sand is carried seaward by rivers and creeks and deposited by currents along the shore.
Pike won a proposal for installing the 1-phase and 3-phase underground primary for a new subdivision in Shelby, NC (located west of Charlotte.) This job gave Pike a chance to demonstrate why we lead the way in utility service, whether underground or overhead.

Chris Hunter, Pike Contract Administrator, explained, “This contract called for us to direct bury 1-phase and 3-phase 15kV conductor, 350kcmil conductor, and #4 duplex: all in conduit. We also installed eighteen 25kVA padmount transformers, one 3-phase riser, four 3-phase switching cabinets and forty-four decorative street lights.”

Manpower required for this job included a 2-man underground crew, a crew leader as well as a groundman and both A and C linemen. For equipment, the Pike group required a flat bed underground truck, a trackhoe, and a bucket truck.

“After job completion, this project required continuity and high potential cable testing to verify all equipment, terminations and wire were correct,” Chris explained. “Doug Perkins, Pike Maintenance Supervisor and NC License Qualifier, performed the test, which passed. The results were submitted to the customer,” Chris continued.

The original bid estimated this job would require 44 working days, but excellent communication coupled with an experienced work crew brought the job to a conclusion after only 39 working days. “General Foreman Les McBride and crew, Michael Smith and Andrew Johnson, did a fantastic job planning their work, keeping up with the schedule, doing it safely and providing our customer with a quality job,” Chris recounted as he praised the field crew.

In summary, Chris noted, “There were no injuries. The job came in under budget and finished ahead of schedule. Our customer and the owner’s engineer were very satisfied!”
March 19, 2010...Letter
Dear Mr. Pike,

We are a 200 employee company that manufactures artisan par baked frozen bread. We supply a number of large supermarket chains all across the country. Our power went out in the storm we had here last Saturday night. Four huge poles came crashing down outside the plant. It looked like a suburb of Bahdad post “shock and awe.” On Tuesday morning I was stunned to find 4 big yellow utility trucks plus another 3-4 smaller white tender trucks outside bearing the name PIKE. Your guys worked late into the night Tuesday and then all day Wednesday. The power came on late Wed. night. Unfortunately, I did not get the names of any of the crew members, but perhaps you can track them from the job site address, corner of Veterans Boulevard and Gotham Parkway in Carlstadt, NJ.

I wanted to extend my appreciation to you for being able to send these wonderful people all the way up here to help us out. Isn’t America such a great country that there are resources that can be tapped when something like this happens?

Thank you and God Bless America. If you ever come this way, I would be happy to buy you lunch anytime.

Tribeca Oven
Peter Lobel, Chairman Carlstadt, NJ
12/27/09...Letter
Dear Pike Electric,

I hope I have found the right company. I searched for you on the internet. My husband, Lloyd, and I are senior citizens. We live in Glen Ferris, WV.

The big snow storm came on Friday; at about 11 pm that night our power went off. The first night it was OK for sleeping, but Saturday and that night, our house felt like a fridge! We had been eating dry foods, etc. So Sunday, we drove to a place that had electricity. We got biscuits and hot coffee. We were really feeling depressed and discouraged.

However, on the way back, about 1 block from our house, there were men working where a tree had fallen over the line! It was Pike Electric! As we drove by slowly, I rolled down the window and said, “Thank you”...and I waved. Not very long after that, our electricity was on! I wanted to write and express appreciation and thanks to all of your line crews who came here to help us. I am sorry that they had to give up their Christmas to do so. By us being senior citizens, I think they really saved our lives.

Thank You. God bless you.
Sincerely,
Cheryl Lynn Halstead - Glen Ferris, WV

01/04/10...E-Mail
Subject: Thank you from SW VA
To Whom It May Concern:

Many members of my family and I live in the Southwest Region of the Commonwealth of Virginia, in Dickenson County. We experienced a devastating snow storm that left ALL of us without power from 5 days to 15 days straight. For my husband and me, we were without power for 7 days. Our power was back on Christmas Night. That was a Beautiful Thing for a Christmas Present. Our local power company is Appalachian Power and the population here was NOT prepared for such an event. YOUR company sent workers to this area to help out and assist in our emergency situation. As for my family and me, WE ARE GRATEFUL AND APPRECIATIVE for what your workers did for US.

Being that close to the holidays, we understand that it was a challenge and sacrifice for many of your employees to volunteer their time and holiday (being away from family), in order to assist this area. I have heard rumors of some of our community being down right nasty when approaching emergency workers that responded in this area. MY FAMILY wanted to be sure that those in charge of this situation know that the MAJORITY of our community THANKS YOU and THOSE YOU SENT for trying to restore our power, so that we may have power for Christmas. They worked HARD & LONG HOURS and they need to know HOW THANKFUL MOST OF US ARE. They were a Blessing to us in an unfortunate timing event that left us all more appreciative of the necessities of living. THANK YOU ALL AGAIN AND MAY YOUR NEW YEAR BE BLESSED FOR THE UNSELFISHNESS OF YOUR EMERGENCY WORKERS.

“jhiquita67”

12/28/09...E-Mail
Subject: Murfreesboro TN crew
Greetings! Just a note to let you know what a professional crew this was. Scott County Virginia was hit hard during this past week and many folks were (some still are) out of power. On the 8th day without power, I decided to go down to the utility pole yard to check on the progress of the workers. There were 4 guys from Murfreesboro there. After explaining about the location and damages to the lines, I was told that they would check on it. No sooner than I got home they were going up the holler and within an hour, we had power! These guys were all smiles when I spoke with them and the one guy “yes sir’d” and “no sir’d” me the whole time. With them having worked such long hours and over the holidays, I wanted to say “Thank You” to the crew for a job well done!
Bryce D. Nickels
Gate City, VA

December 2009...Card
To Pike Men & all involved in this Christmas season,

May all the sounds of the season be yours to enjoy with the people you love during the holidays, and may your happiness continue to grow in the new year.
Merry Christmas

From all of the folks in our Community...for leaving your families to help us...[community unidentified]
Customer Thank You’s

11/05/09...Letter
Attn: Personnel Department
With challenging times in our nation now, I wanted to compliment four of your employees:
1. Foreman, Darryl A. Jordan
2. A Lineman, Keith Cochran
3. C Lineman, Christian Montiel
4. C Lineman, John Bo-Bo

Today, these 4 men replaced an electric pole in my backyard. They cautiously worked “around” a 31-year-old tropical plant of mine. I truly appreciated their job well-done.
Let them know I have written/mailed this letter. Thank You.

Respectfully,
Dana Endrosen
Largo, FL

02/25/10...Letter from Talecris Biotherapeutics
Mr. J. Eric Pike:
At Talecris Biotherapeutics, we discover, develop, and market life-enhancing protein therapies derived from human blood plasma. A safe, reliable supply of these therapies is essential for the millions of patients globally that rely on us. At the Raleigh Test Lab, we test each plasma donation used to manufacture these vital therapies. An interruption of any kind to any of the complex processes behind the production of our therapies could be disastrous for the patients we serve.

On Saturday, January 30th, we experienced an emergency power outage at the Raleigh Test Lab. The responsiveness, diligence and extra effort demonstrated by the Pike Electric employees who responded to this situation deserve recognition. These employees made repairs late into the night and early the following morning to ensure that the Talecris supply chain was not interrupted. They provided excellent customer service while dealing with snow, sleet, ice and the competing demand for repair crews throughout the state because of the wintry weather conditions.

These dedicated individuals helped us ensure our patients would continuously receive their critical protein therapies. Their efforts were nothing short of outstanding. I would especially like to thank Gary R. Hooks, Pablo Rodriguez, Gonzalo Villanueva, Jose Lizama and Jose Villanueva for their efforts that morning. Please extend my gratitude to these individuals on behalf of everyone at Talecris and the patients worldwide who rely on us.

Sincerely,
Douglas C. Lee, Ph. D.
Senior Director, Pathogen Safety & Research
Talecris Biotherapeutics

12/24/09...E-Mail
Subject: Power Outage in SW VA
Would you please see this message is passed on to all those who’ve worked so hard here in SW VA to restore our power. We thank them from the bottom of our hearts. They have made our Christmas tonite by giving my husband’s dad power again. He uses oxygen alot and did buy a generator for camping; it kept him going until they could restore his power. We know many of them are not home this Christmas Eve with their families and they miss them as much as their families miss them, but they are a very special part of God’s guardian angel section. They are all loved by us, and we pray they can return home soon. They’ve worked very hard for all of us and we are never going to forget their sacrifices. May God bless each and every one of them everyday. Meanwhile, we stand here and thank God for sending them to us and applaud their efforts to restore all to normal. They need to know their hard work in not so welcoming circumstances is appreciated more than words can ever say. Merry Christmas, Everyone!

With much love and appreciation,
James & L. Ann Phillips
St. Paul, VA

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Sincerely,
Douglas C. Lee, Ph. D.
Senior Director, Pathogen Safety & Research
Talecris Biotherapeutics
Customer Thank You’s

02/11/10...E-Mail
Subject: Thank You Very Much
Gentlemen,

This past weekend a very large Pike Electric crew repaired the damaged power line near my home in Arlington, VA. We had quite a snowstorm, and after a couple days the outage became a real concern. Your crew’s determination and successful repair was much appreciated.

It took quite a number of hours to repair the multiple cross-arms that were damaged, and then reconnect the three power lines. When the power came on at about 11 p.m., it was most welcome.

Working in a bucket with electricity is dangerous enough, but the crew was in the dark using their headlamps for many hours, making it all the more challenging (not to mention that it was cold!)

The sharing of resources between different regions to address emergency situations is wonderful to see. My entire neighborhood appreciates the effort of your crew. Please pass along our sincere thanks.

I took quite a few photos and have attached four here that may interest you.

Thanks again.
David A. Helgerson, PE
(CSC Advanced Marine Center)
Washington, DC

March 2010...Letter
Dear Mr. [Gene] Walden,

I am passing along my sincere gratitude for the fine work Ed Moore and his crews did for us here at PSNH to restore power to our customers recently. I found Ed to be very professional, accomodating and organized, not to mention a pleasure to work with. I also found his men to be very eager to get the job done, and it was clear to me the respect they had for Ed as a leader.

I have been in the line operations part of this company for 27 years and was very impressed with the work ethic of Ed and his crew. It was also apparent that your company has a strong safety program and your employees believe in it. My experience in general with utility contractors has been that safety is not always a priority, but that is clearly not the case with your organization.

Again, please pass along my gratitude to Ed and his men.

Best Regards,
Paul Tremblay, Line Supervisor
Public Service Co. of New Hampshire
02/18/10...E-Mail
Subject: Workmen on crew who came to Saluda, NC
To Whom It May Concern:

I am sending this email to let your company know that the three men who finally got my power on after 4 1/2 days were absolutely great. Every time we have a power outage your company brings in men from long distance, away from their families, and THEIR LIVES.

Their names are Jason Baker, Anthony Mitchell, and a young man they call “Little Joe.”

I have to say I live on top of a mountain and I’m at the end of the power lines. These men were life savers. I have health issues and only have propane gas heat that runs my furnace.

I just wanted to say thanks to your company for being “on the ball.”

They were very kind, polite, and kept me up to date as to when the power would be on.

I just wanted to say an extra thank you to them and your company.

Sincerely,
Valley Knight

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12/26/09...E-Mail
Subject: Pike Employees...from Asheboro, NC

Thank you so much for sending your employees our way during our snow storm. These guys were very professional and I do thank them for getting my electricity back on. I don’t know all their names, but a big thank you to Kevin, Earl and Dick plus the others. And I would like to apologize for hanging off the side of the truck begging them to fix my lights the night before they did. I am sure that these younger guys looked at me as if I were a crazy old lady, but they were very nice. Thanks again,
Patt Thompson
Candler, NC

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Above, some grateful utility customers used their snowman to send a “Thank You!” to the Pike workers who restored their power. Below, these Tennessee storm workers stopped by the corporate office in Mount Airy on their way home.
Other Noteworthy News

Successful Kickoff for Pike’s Leadership Academy

Pike’s Leadership Academy saw its first group of graduates on March 5, 2010. The inaugural class, pictured at left, included: Charlie Little, Joe Lankford, Rudy Gibson, Keith Johnson, Jason Rayburn, Don Myers, Donnie Gilbert, Mark Bare, Conley Harris & Willis Porter. Also pictured are Marion Leys (left - back row), David Heath (right - back row), and Frank Brinkley (right - front row.)

The second group graduated on March 12, 2010. The class, pictured at right, included: Mark Mabry, William Cogdell, Lee Adams, Frank Egress, Frankie Carpenter, Tracy Matthews, Jimmy McCollum, Paul Fiske, John “Butch” Galvin, and Dwayne Creech. Also pictured are Marion Leys (far left), David Heath (fourth from left), Eric Pike (center), and Frank Brinkley (far right.)

Graduating on March 19, 2010, the class, pictured at left, included: Timothy McKinney, Jerry Young, Mark Younts, Brian Williams, Donald Anderson, Danny Bingham, Troy Richardson, Michael Wilson, Roger Heath, and Ronnie Crowder. Also pictured are Frank Brinkley (second from left), David Heath (sixth from left), Jim Benfield (third from right), Audie Simmons (second from right), and Marion Leys (far right.)

The fourth group graduated on March 26, 2010; pictured at right, the group included: Larry Skipper, Randy Freeman, Jason Simonds, Ophir (Jr.) Monday, Roy Craddock, Doug Roberts, Richard Green, Ronald Franken, Scott Canipe, and Keith Mooney. Also pictured are Marion Leys (left), Audie Simmons (second from left), David Heath, (fifth from left), Jim Benfield (fourth from right), Eric Pike (second from right), and Frank Brinkley (far right.)
Other Noteworthy News

Duke Energy Recognizes Pike Group’s Safety Success

Duke Energy recognized Mark McPeak’s group (Greensboro/High Point/Reidsville) for surpassing the 2-year mark without an OSHA Recordable Injury! Duke had two signs made (like that pictured above) and mounted them on the main gate entrances at the Fairfax Operation Center, displayed for all to see during the month of February 2010. Way to go, guys!

Liberty Mutual Recognizes Engineering/Substation Group

Pike’s Engineering and Substation Team Earns Safety Award

Pike was awarded the “Silver Safety Award” by Liberty Mutual Group on December 17th. Jimmy R. Hicks, the Senior Vice President of Engineering and Substation Construction received the award on behalf of the Engineering and Substation team and stated, “It’s a fantastic honor to have been presented this distinguished accolade.”

The requirements for Liberty’s Safety Award are based on the DART rates as published by the Bureau of Labor Statistics. Companies who apply for the award must have completed greater than 200,000 work hours with a DART rate that is 60% better than their industry average. Between January 1, 2007 and December 31, 2008, Pike’s Engineering and Substation Team completed 1,091,266 work hours with an OSHA DART rate that was 68% better than the industry.

Ken Flechler, Pike’s Vice President of Environmental, Health and Safety said, “This excellent achievement says a lot about the premium we put on safety and our commitment on maintaining safety on our jobsites. We continue to spread our message about safety in an increasingly engaging manner and look forward to even greater reduction in our workplace injuries.”

Liberty Mutual Group is a Boston-based diversified global insurer and fifth largest property and casualty insurer in the U.S. based on 2008 direct written premium. The Company also ranks 86th on the Fortune 500 list of largest corporations in the U.S. based on 2008 revenue. As of December 31, 2008, Liberty Mutual Group had $104.3 billion in consolidated assets, $94.2 billion in consolidated liabilities, and $28.9 billion in annual consolidated revenue.
ACROSS
9. Load and distribution should always be checked to make sure they fall within the manufacturer’s ________________.
12. Any employee operating the bucket truck must wear a ________________ to protect the head.
13. Any employee operating the bucket truck must wear safety ________________ to protect the eyes.
14. Any employee operating the bucket truck must wear safety ________________ to protect the feet.
15. The employee must keep his ________________ planted firmly on the floor of the bucket at all times.
18. For bucket trucks to be used near electrical power lines, follow strict de-energizing ________________.
19. If vertical ________________ or drop lines are used, not more than one employee may be attached to any one line.
21. Prior to positioning the truck for work: determine if ________________ pads are necessary to assure firm footing.
22. Prior to positioning the truck for work: set the emergency ________________.
23. Any employee operating the bucket truck must wear approved ________________ to protect the hands.
24. For bucket trucks to be used near electrical power lines, strict requirements must be followed, such as keeping to a specific _________________.
26. When extending or retracting outriggers, verify that all workers are outside the ________________ zone.
27. The bucket truck should be used to ________________ employees to any job site located above ground.
28. Controls should be ________________ prior to the bucket truck being used.

DOWN
1. For bucket trucks to be used near electrical power lines, only ________________ employees using the truck.
2. Controls should be clearly and visibly ________________ and defined by function.
3. Equipment ________________ by a competent person prior to each use greatly increases the probability of safety on the job.
4. The lower ________________ should not be operated without the permission of the employee in the bucket except in the case of an emergency.
5. Bucket operators should take note of location of co-workers on ________________ prior to lowering boom to avoid striking any employees working below.
6. For bucket trucks to be used near electrical power lines, strict requirements must be followed, such as keeping to a specific _________________.
7. For bucket trucks to be used near electrical power lines, strict requirements must be followed for ________________ any overhead lines.
8. B u c k e t s  a r e  a l s o  c a l l e d ________________.
9. Prior to positioning the truck for work: ________________ the wheels.
10. Any employee operating the bucket truck must wear appropriate ________________ gear at all times to include:
11. Never move a bucket truck with the boom in an ________________ position.
12. Bucket truck workers must wear a fall-restraint safety belt system or a full-body ________________ fall arrest system.
13. Prior to positioning the truck for work: avoid ________________ that might cause a tip-over.
14. Prior to positioning a truck for work: survey the ________________.
## Service Anniversaries
(October 2009 thru March 2010)

### CORPORATE

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<tr>
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### ENGINEERING

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### FLEET

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### TRANSMISSION & DISTRIBUTION

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(Continued on page 20)
What’s Cooking?

Japanese Fruit Pie

2 eggs    1 tsp vanilla
1 cup sugar   1 tsp vinegar
1/2 stick margarine  1/2 cup coconut
1/2 cup raisins   1 9-inch pie shell
1/2 cup chopped pecans

Cream together the sugar and margarine, then combine all ingredients and pour into pie shell. Bake at 375-degrees for 25-30 minutes.

(See second recipe on page 21)
Pike’s P-Card use, as a participant in SunTrust’s rebate program, paid off big time this year! As shown above, SunTrust awarded Pike a BIG check for $181,333.96. The rebate is calculated based on total card use over a 12-month period.

Best Practices in business management indicate that P-Card use provides a way of streamlining the procurement process. Obviously SunTrust’s rebate program associated with their P-Card offered a great incentive for Pike’s implementation about a year ago. The P-Card functions much as a credit card, but banks provide better management controls and reports for businesses. In turn, businesses abide by defined stipulations, such as weekly payment in lieu of monthly billing.

Where possible, the P-Card is used instead of issuing checks, even in Pike’s Accounts Payable Department. In today’s high-tech world, tighter security measures in check printing have raised the cost of printing checks, requiring specialized equipment and materials to minimize fraud potential. Thus P-Card use can actually reduce Pike’s check printing costs.

What’s Cooking?

(Continued from page 21)

**Cornbread Cake**

1 1/2 cup self-rising flour
1 cup white sugar
1 cup brown sugar
1 cup Crisco oil
1 tsp vanilla
4 eggs
2 cups chopped pecans

Mix all ingredients except pecans together. Add pecans and pour into a greased 13x9-inch pan. Bake at 300-degrees for 45 minutes. (Has a chewy texture.)
1. Did you Know…
If you are enrolled in either the Cigna or Aetna medical plans you are automatically enrolled in the prescription drug plan through Walgreens Health Initiatives (WHI)? And, the prescriptions you’re taking may be available as a less-expensive generic or over-the-counter. Just ask your physician or pharmacist for assistance or give WHI a call at 866-287-4177 to ask a customer service representative for assistance, or logon to www.MyWHI.com and search the drug database for a less expensive alternative.

2. Did you Know…
Many prescriptions and over-the-counter medications may have side effects that impact your ability to work in a safe and productive manner? Always read and follow the instruction labels of any medication before taking them – and keep in mind the work you do and how you may be affected on the job.

3. Did you Know…
If you use your Flexible Spending Account Debit card to pay for eligible healthcare expenses you should ALWAYS keep your receipts? For any eligible expenses outside the standard copay amounts (such as your deductible or co-insurance) you will have to provide a receipt in order for the expense to be approved. This is a requirement from the Internal Revenue Service.

4. Did you Know…
If you are enrolled in the Supplemental Accidental Death & Dismemberment (AD&D) plan through MetLife you also have access to identity theft assistance? This coverage includes, but is not limited to:
- Assistance in obtaining complimentary credit reports used to detect fraudulent activity.
- Direction for taking inventory of lost or stolen items and directing you to the appropriate contacts for resolution.
- Filing and obtaining police and credit reports.
Simply call one of these numbers, and a case manager will be able to assist you 24 hours a day, 365 days a year: Within the United States: 800-454-3679, Outside the United States: 312-935-3783.

5. Did you Know…
Cigna participants can access their claims and deductible information 24/7. Simply logon to www.MyCigna.com and view your MyCigna.com and view your medical or dental claims. For Aetna participants, you can access your information by logging onto www.aetna.com.

6. Did you Know…
If you are out of work for your health or someone you may be caring for, you should always keep your supervisor aware of the situation and anticipated return to work date. You should also contact Human Resources to see if you meet eligibility for the Family Medical Leave Act.
Opal F. Pike, one of the founders of Floyd S. Pike Electrical Contractor, passed away quietly February 15, 2010, at the age of 95. Opal and Floyd started the company in their one room apartment 65 years ago. They were both so proud to have started a company that brought together so many great people. Throughout her life, she always cared so much for Pike employees and our customers, as she felt they were simply part of her extended family. She was such an inspiration of drive, determination, and love...she will be greatly missed. She left a great legacy.

A Tribute to Opal Forrest Pike

Above: Opal (center) in field with underground crew. She loved visiting Pike crews in the field! Below: Joe B. Pike (former Pike Chairman and President CEO), left, and his mother, Opal, at her 86th birthday in October 2000.

Above: old company photo...at the time, Opal (center, standing) enjoyed the fact that she was the only female employed by the company for several years. Floyd S. Pike is standing at her right; Joe B. Pike, at Opal’s left, took a knee with others in the front row. Below: Opal, center front, also loved celebrating “Secretary’s Day” with most of the female staff in later years, always insisting on a group photo; this photo was taken 04-22-96. These were some of her favorite photos.

Above, this 1961 photo shows Floyd Pike with the company plane; he loved piloting the plane himself, and Opal enjoyed flying with him. Opal even took flying lessons, up to the point of soloing!

Her Legacy Lives On

Above: Opal F. Pike, one of the founders of Floyd S. Pike Electrical Contractor, passed away quietly February 15, 2010, at the age of 95. Opal and Floyd started the company in their one room apartment 65 years ago. They were both so proud to have started a company that brought together so many great people. Throughout her life, she always cared so much for Pike employees and our customers, as she felt they were simply part of her extended family. She was such an inspiration of drive, determination, and love...she will be greatly missed. She left a great legacy.

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